



How We Helped an AI Engineer Save His Family's Green Card with a 24-Hour Translation

At Rush Translation Services, we witness firsthand the critical and time-sensitive nature of immigration matters. We're proud to share the story of our client, Wei Zhang, whose family's American dream was at risk until our team stepped in to deliver a fast, guaranteed solution.

1
Client Wei Zhang, Senior AI Engineer
2
Challenge A critical Request for Evidence (RFE) from USCIS for an EB-2 Green Card application.
3
Solution Our 24-Hour Certified Translation Service with a 100% USCIS Acceptance Guarantee.

The Client: A Family's Future on the Line

Our client, Wei Zhang, is a brilliant Senior AI Engineer at Innovatech Solutions Inc. in Silicon Valley. He, his wife, Lin, and their young daughter, Mei, had built a life in the U.S. for over five years while on an H-1B visa. His employer sponsored the family for an EB-2 Green Card, the final step to securing their permanent future in America.

After submitting what they believed was a flawless application, the Zhang family received a Request for Evidence (RFE). USCIS had flagged that their key documents from China—including birth certificates, their marriage license, and Wei's university diplomas—lacked certified English translations. With a strict deadline looming, their application was stalled, and their future was suddenly filled with uncertainty.



The Challenge: A High-Stakes USCIS Deadline

An RFE is a serious and time-sensitive issue. The Zhangs needed to provide professionally certified, word-for-word English translations that met USCIS's stringent requirements for accuracy. Any mistake could lead to denial, forcing them to restart the lengthy and costly process.

They needed more than just a translation; they needed a partner they could trust to deliver with speed, precision, and a guarantee of acceptance. This is when Wei Zhang came to us.

Our Solution: The Rush Translation Services Guarantee

We understood the urgency of Wei's situation and immediately put our streamlined process into action:

01

Instant & Secure Submission

Wei uploaded his documents to our secure online portal and received an immediate quote. There was no waiting and no ambiguity. We made it easy for him to get started right away.

02

Expert Translator Assignment

We assigned the documents to a professional translator from our network who specializes in translating from Chinese to English for legal and academic purposes, as required by USCIS. This ensured the terminology was precise and the context was perfectly preserved.

03

Flawless, USCIS-Compliant Certification

Our team prepared the [certified translations](#) on our official letterhead, each accompanied by a signed Certificate of Translation Accuracy. This certificate, attesting to the accuracy and completeness of the translation, is designed to meet and exceed USCIS standards.

04

Delivery in Under 24 Hours

True to our name, we delivered the complete, certified digital documents to Wei's inbox in under 24 hours. Our speed gave his family precious time to review everything and submit their RFE response package with confidence and well ahead of the deadline.

The Outcome: Application Approved, Future Secured

With the certified translations we provided, Wei submitted the RFE response. As promised by our [100% USCIS Acceptance Guarantee](#), the documents were accepted without a single issue. The RFE was satisfied, and the Zhang family's Green Card application was back on track.

A few months later, we were thrilled to hear that Wei, Lin, and Mei had received their Green Cards.



Facing a USCIS Deadline? Get Your Certified Translation in 24 Hours.

At **Rush Translation Services**, the Zhang family's story is why we do what we do. We are committed to providing the speed, precision, and peace of mind our clients need to overcome the challenges of the U.S. immigration process. If you're facing a tight deadline or a complex translation need, we're here to help you succeed.



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